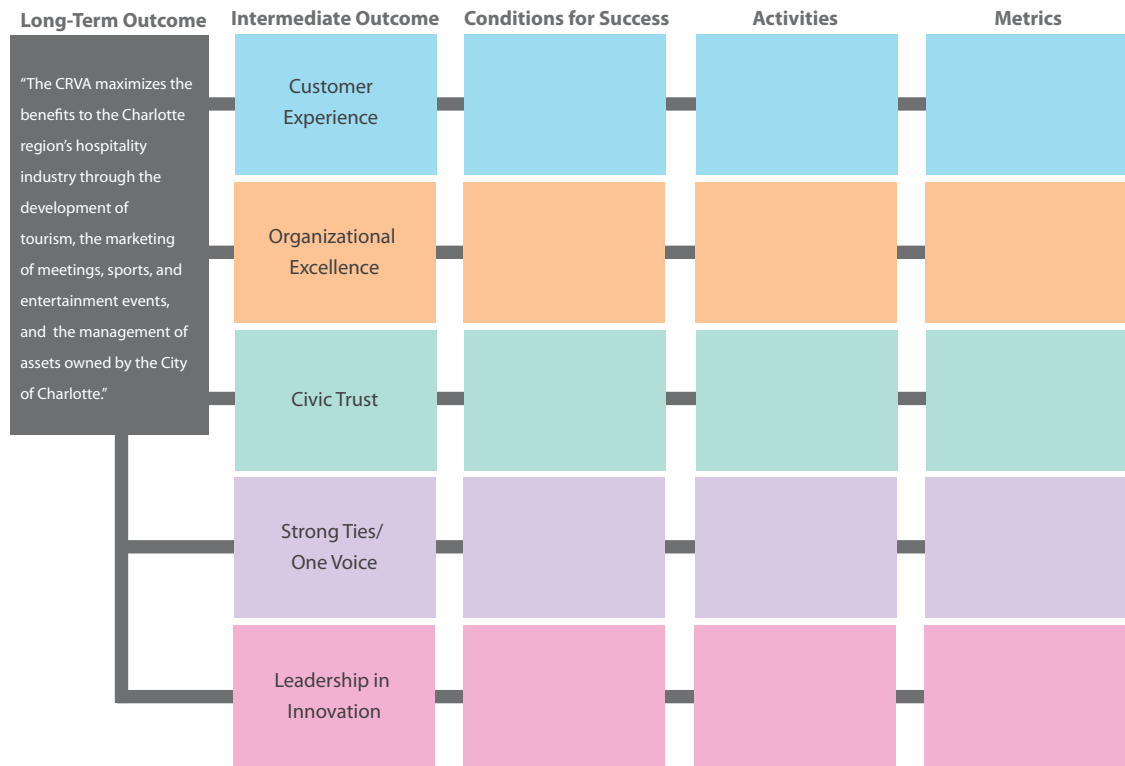
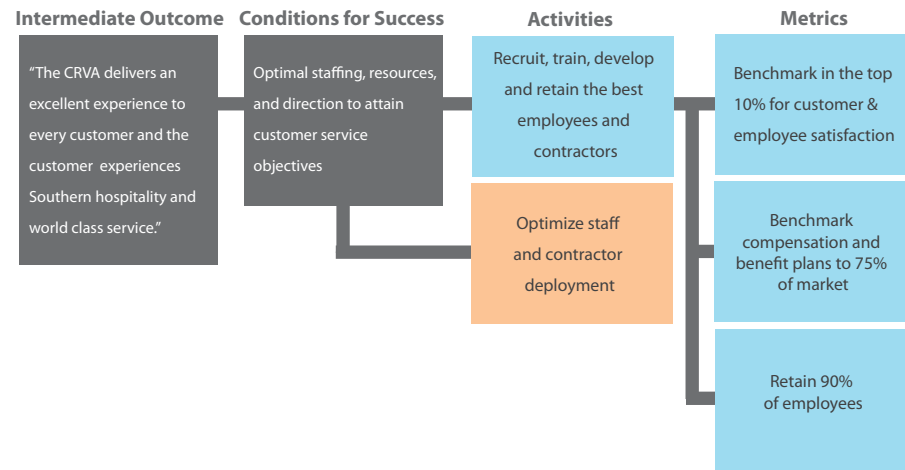


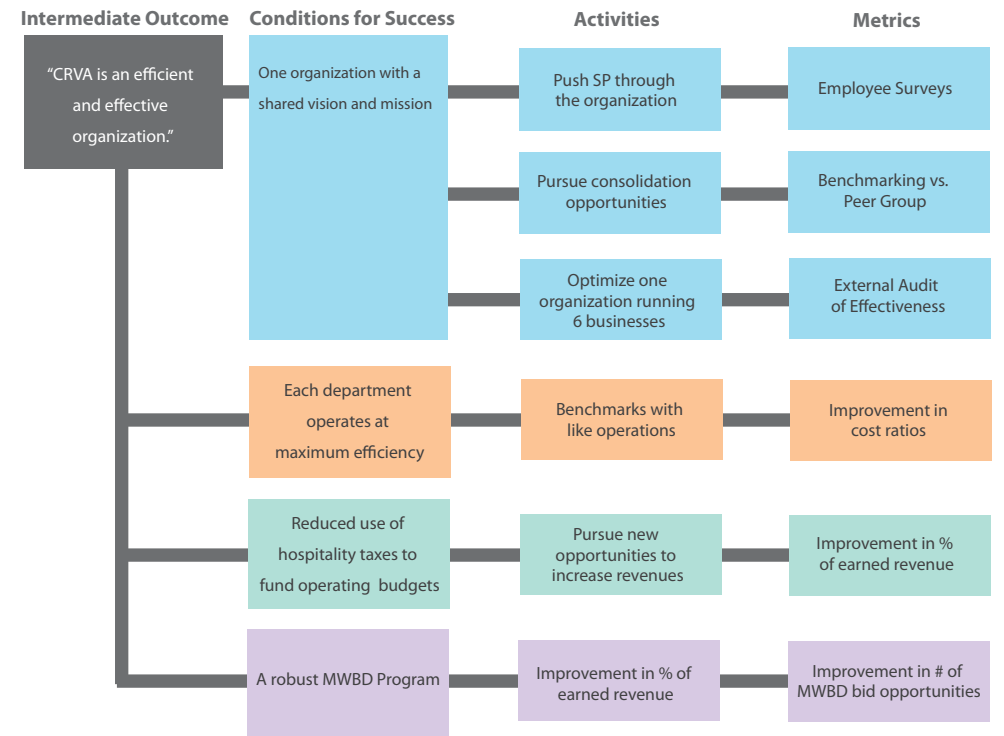
Strategic Plan Overview



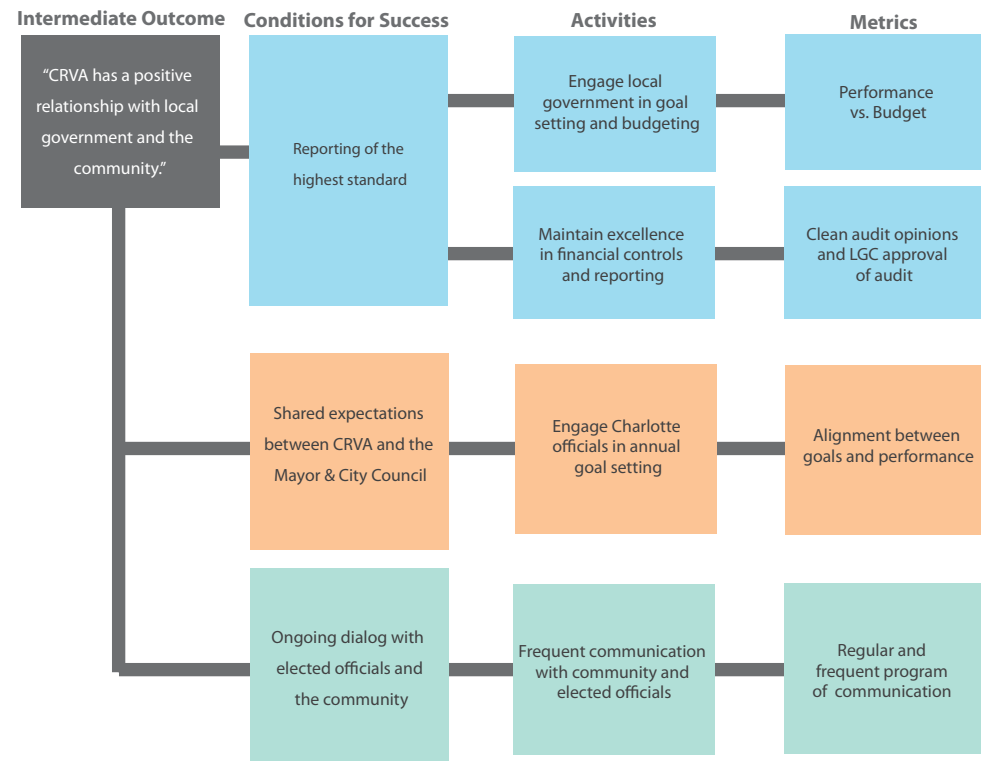
Customer Experience



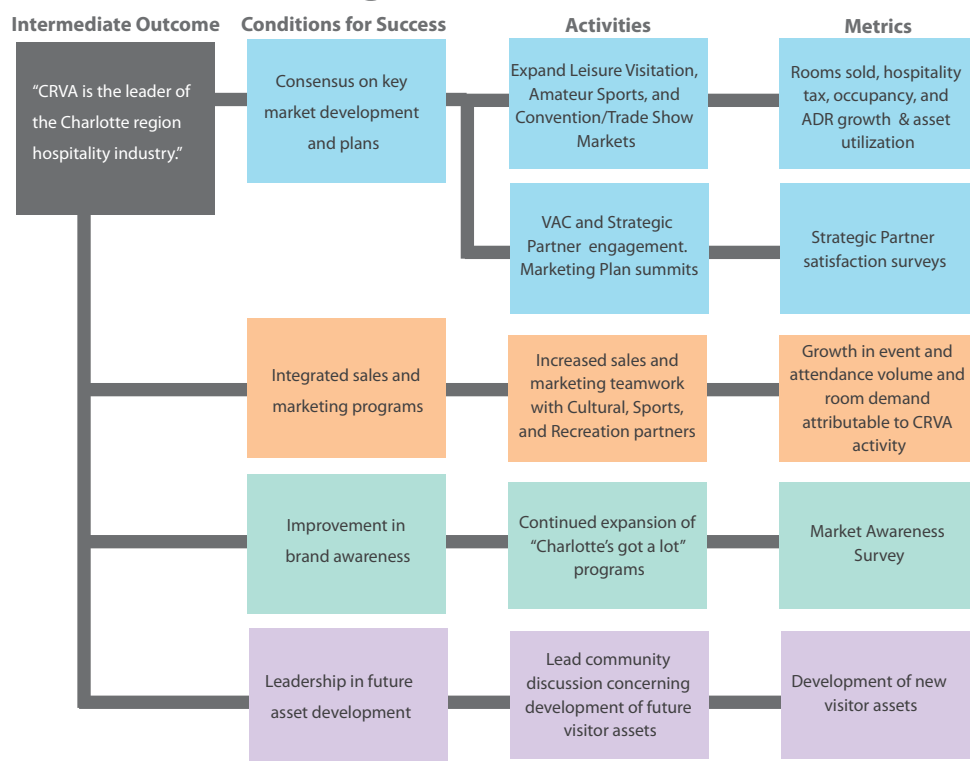
Organizational Excellence



Civic Trust



Strong Ties/One Voice



Leadership in Innovation

